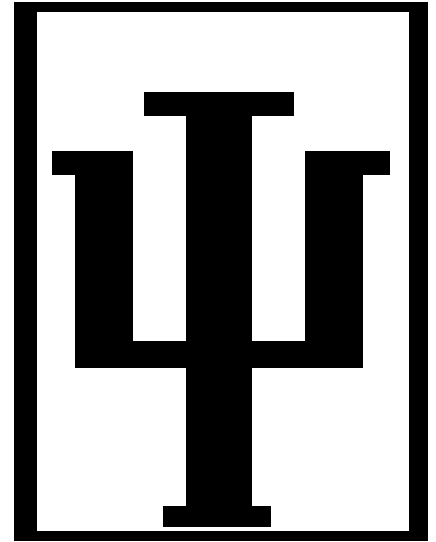


The College of Psychologists of Ontario
L'Ordre des psychologues de L'Ontario

ANNUAL
REPORT



2012/2013

The College of Psychologists of Ontario L'Ordre des psychologues de l'Ontario

110 Eglinton Avenue West, Suite 500, Toronto, Ontario M4R 1A3

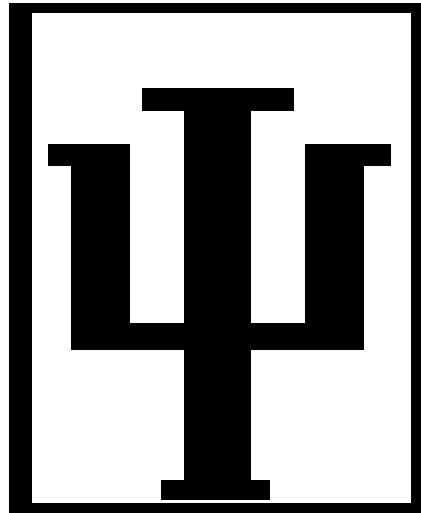


Table of Contents

Council and Staff Members	2
Council Report	3
Executive Committee Report	6
Registration Committee Report	7
Quality Assurance Committee Report	12
Fitness to Practice Committee Report	14
Client Relations Committee Report	15
Inquiries, Complaints, and Reports Committee Report	17
Discipline Committee Report	19
Financial Report	20

Council and Staff

Council Members	District 1 – North	Milan Pomichalek, Ph.D., C.Psych.
	District 2 – Southwest	Mustaq Khan, Ph.D., C.Psych.
	District 3 – Central	Allyson Harrison, Ph.D., C.Psych.
	District 4 – East	Lise Mercier, Ph.D., C.Psych.
	District 5 – GTA East	Ruth Berman, Ph.D., C.Psych.
	District 6 – GTA West	Peter Farvolden, Ph.D., C.Psych.
	District 7 – Psychological Associate	Robert Gauthier, M.Sc., M.Ed., C.Psych.Assoc.
	District 8 – Academic	Abby Goldstein, Ph.D., C.Psych.
	Non-Voting	Jane Ledingham, Ph.D., C.Psych. Glenn Webster, M.Ed., C.Psych.Assoc.
	Public Appointees	Judy Cohen Vincent Lacroix Ivan McFarlane Peter McKegey Ethel Teitelbaum
College Staff	Registrar & Executive Director	Catherine Yarrow, MBA, Ph.D., C.Psych.
	Deputy Registrar/Director, Professional Affairs	Rick Morris, Ph.D., C.Psych.
	Director, Investigations and Hearings	Barry Gang, MBA, Dip.C.S., C.Psych.Assoc.
	Director, Registration	Lesia Mackanyn
	Case Manager	Grant Daley
	Administrative Assistant: Investigations and Hearings	Indira Darshanand
	Administrative Assistant: Member Services	Alison Dimock
	Information Systems Administrator	Gnana Fernando
	Administrative Assistant: Registration	Sulmaz Ghoraishi
	Practice Advisor/QA Coordinator	Julie Hahn
	Investigator	Mona McTague
	Administrative Assistant: Registration	Fiona McCann
	Manager, Administration	Stephanie Morton
	Assistant to the Registrar	Prema Shankaran
	Case Manager	Lee-Ann Siu
	Administrative Assistant: Investigations and Hearings	Jean-Michel Trussart
Administrative Assistant: Registration	Myra Veluz	
Case Manager	Zimra Yetnikoff	

Council

Introduction The Council is the Board of Directors of the College and is responsible for managing and administering the affairs of the College. This report covers the fiscal year June 1, 2012 to May 31, 2013.

Council Members

Milan Pomichalek, Ph.D., C.Psych.	(North)	President
Robert Gauthier, M.Sc., M.Ed., C. Psych.Assoc.	(Psych. Associates)	Vice-President
Ruth Berman, Ph.D., C.Psych.	(GTA East)	
Peter Farvolden, Ph.D., C.Psych.	(GTA West)	
Allyson Harrison, Ph.D., C.Psych.	(Central)	
Mustaq Khan, Ph.D., C.Psych.	(Southwest)	
Lise Mercier, Ph.D., C.Psych.	(East)	

Abby Goldstein, Ph.D., C.Psych.	(Academic)	
Jane Ledingham, Ph.D., C.Psych.	(Academic)	

Judy Cohen	(Public Member)	
Vincent Lacroix	(Public Member)	
Ivan McFarlane	(Public Member)	
Peter McKegney	(Public Member)	
Cheryl Rampersad	(Public Member)	
Ethel Teitelbaum	(Public Member)	

Glenn Webster, M.Ed., C.Psych.Assoc.	(Non-voting)	
--------------------------------------	--------------	--

Newly elected to the Council were Dr. Ruth Berman and Dr. Peter Farvolden. Mr. Glenn Webster was elected to the non-voting Psychological Associate seat. Two public members were reappointed to the Council: Mr. Peter McKegney in March 2012 and Ms Ethel Teitelbaum in May 2012. Ms Cheryl Rampersad's term ended in August 2012, and Ms Kristin Bisbee was appointed April 2013.

The Council met five times during the year: four times face-to-face and once by teleconference. Observers were able to attend at the College to hear the proceedings during each of the meetings. At the June 2012 meeting, Council re-elected Dr. Milan Pomichalek as President and Mr. Robert Gauthier as Vice-President.

Council Actions Regulations. Council was advised that amendments to bring the registration regulation into compliance with the Ontario Labour Mobility Act went into force in May 2012. Amendments approved by Council to revise the language of the academic training requirements, to remove reference to guidelines and provide more specificity and transparency in the registration regulation were submitted to the Ministry of Health and Long-Term Care in June 2012. Following discussions between the College and Ministry staff respecting policy issues and legislative drafting, the Council approved a revised version of the amended registration regulation in March 2013, for submission to the Ministry.

Amendments to the Quality Assurance regulation were submitted to the Ministry in August

2012. Following discussions between the College and Ministry staff respecting policy and legislative drafting, the Council approved a revised version of the amended quality assurance regulation in March 2013, for submission to the Ministry.

Proposed Titles Regulation. Council revised and approved for submission to the Ministry a proposed “Titles” regulation, which would incorporate the standard permitting only those members registered as psychologists on the basis of a doctoral degree to use the title “doctor”.

Bylaws. The Council amended sections in Bylaw 9: Banking and Finance relating to the transfer of funds to delete reference the Director, Registration & Administration and the Director, Investigations & Hearings and to add reference to the Manager, Administration.

Council also amended Bylaw 20; Elections to Council. In order to confirm Council election results more promptly, Council amended the bylaw to shorten the period during which a candidate may request a recount to 10 business days, and the period during which the College must conduct a recount to 5 business days. In addition, to facilitate the recruitment of representatives from the academic training programs, Council approved amendments to reduce the term of the appointment for academic representatives to two years and to change the eligibility criteria to allow one of the three positions to be held by an adjunct faculty member or a recently retired Emeritus/a.

As the Minister had advised that unproclaimed amendments to the Health Professions Procedural Code respecting professional liability insurance coverage would not be brought into force, the Council amended Bylaw 22: Professional Liability Insurance to remove a requirement for “personal” insurance coverage so that members would be required “to hold or otherwise be covered by professional liability insurance”.

Policy Issues. The Council received regular reports from the Task Force on Shaping the Future of Psychology Regulation in Ontario. After reviewing and discussing the final report received from the task force in March 2013, the Council made a policy decision to discontinue master’s level registration, grandparent Psychological Associates as Psychologists, and develop a mechanism for evaluating internationally trained applicants. Council directed that a draft implementation plan be prepared for review at the June 2013 Council meeting prior to engaging in a consultation on this proposal.

The Council approved terms of reference for the Task Force on Psychological Service Provision in the Context of Disputes Concerning Child Custody, Access or Child Protection. The mandate of the task force is to develop advice to members and suggestions about practices for the College to adopt, both to enable best practice and support the availability of members who are willing to provide a variety of services related to custody/access and child protection related work.

The Council amended the College’s Privacy Code to indicate that the College may provide member information necessary for the establishment of a Provider Registry by eHealthOntario.

In light of an initiative by the Ontario Psychological Association to seek prescribing authority for psychologists, Council agreed that, should the Minister of Health and Long-Term Care consider extending to members of the College of Psychologists of Ontario the authority to prescribe psychotropic medication, in the interest of public protection, the College would take the necessary steps to regulate the competent performance of this controlled act.

Council discussed policy issues relating to delegation and supervision of performance of the

pending new controlled act relating to psychotherapy in anticipation of proclamation of the new controlled act in April 2104.

To facilitate the policy work of the College, Council directed that the policy setting out the terms of reference/role of the Client Relations Committee be revised to include the review of policy and legislative issues and the development of recommendations to the Council.

Council monitored initiatives in the United States and Canada to regulate applied behaviour analysts and directed that an advisory committee be established to provide advice to Council.

Business. Council received quarterly reports and annual reports from the statutory committees and an annual report on the Jurisprudence and Ethics Examination.

Financial. Council appointed signing officers for the year, approved the audited financial statements for the fiscal year ending May 31, 2012 and appointed the auditors for the following year. In addition, Council accepted a recommendation not to raise registration fees and approved the annual budget for 2013-2014.

Council approved amendments to sections of Bylaw 9: Banking and Finance to allow for additional types of conservative investments of funds not immediately needed for the College's operating expenses.

Executive Committee

Introduction The Executive Committee held 4 one-day meetings plus four shorter meetings during the year.

Members Milan Pomichalek, Ph.D., C.Psych. President
Robert Gauthier, M.Sc., M.Ed., C.Psych. Assoc. Vice-President
Mustaq Khan, Ph.D., C.Psych.
Lise Mercier, Ph.D., C.Psych.
Peter McKegney Public Member
Vincent Lacroix Public Member

College Staff Support Catherine Yarrow, MBA, Ph.D., C.Psych., Registrar & Executive Director
Prema Shankaran, Assistant to the Registrar

Activities Following their election at the Council meeting of June 1, 2012, the Executive Committee appointed members of the Council and of the College to six statutory committees, the Jurisprudence and Ethics Examination Committee (JEEC), the Finance and Audit Committee (FAC), and the Nominations and Leadership Development Committee. During the year, the committee made additional committee appointments to fill a vacancy and to include a newly appointed public member of the Council.

The committee monitored various initiatives and brought policy issues to the attention of Council for consideration. Subjects discussed by the committee included the proposed amendments to the registration regulation and the quality assurance regulation, an initiative by the Ontario Psychological Association to seek prescribing authority for psychologists, possible alternative formats for the College's Jurisprudence and Ethics Examination, advice from the Health Professions Regulatory Advisory Council to the Minister regarding the spousal patient, and difficulties recruiting academic representatives to the Council. Other topics included model standards for telepsychology, publication of additional disciplinary information on the Register and a request from eHealthOntario for member information which is not publicly available.

The committee discussed approaches to public education and initiatives to regulate the practice of applied behaviour analysis. They reviewed draft standards on psychotherapy developed by an interprofessional working group of colleges and directed that questions regarding delegation and supervision of the proposed new controlled act be brought to the Council to facilitate a discussion of relevant issues. In addition the committee established a task force to develop advice for members regarding the provision of psychological services in the context of matters involving child custody and access and child protection.

Following review by the Finance and Audit Committee, the Executive Committee approved the draft 2013-2014 budget for presentation to Council. In keeping with recent amendments to the College Bylaws and based on recommendations from the graduate training directors, the committee appointed two new academic members to the Council, each for a two-year term commencing in June 2013.

During the year, subcommittees of the Executive met on three occasions to consider proposed joint submissions in Discipline cases.

On May 16-17, 2013 the Executive Committee met in Windsor and hosted a reception for local members. The President and the Vice-President represented the College at meetings of the Association of State and Provincial Psychology Boards and of the Association of Canadian Psychology Regulatory Organizations.

Registration Committee

Introduction The major roles of the Registration Committee are:

- (1) to review all applications for registration of psychologists and psychological associates referred by the Registrar, at all steps in the registration or appeals process, and to make individual registration decisions;
- (2) to review applications under Section 19. of the Regulated Health Professions Act (RHPA) for removal or modification of a term, condition or limitation;
- (3) to review applications for change of area of practice or change of status for autonomous practice members; and
- (4) to recommend registration policy and procedures consistent with the RHPA, with Regulation 533/98, Registration, with applicable interprovincial legislation such as the amended Agreement on Internal Trade (AIT) and the Ontario Labour Mobility Act, or international agreements such as the Association of State and Provincial Psychology Board's (ASPPB) Reciprocity Agreement.

Members	Lise Mercier, Ph.D., C.Psych. Chair	Council Member
	Oliver Foese, Dipl.Psych., C.Psych.Assoc.	College Member
	Vince Lacroix	Public Member of Council
	Jane Ledingham, Ph.D., C.Psych.	Academic Member of Council
	Peter McKegney	Public Member of Council
	Michael Minden, Ph.D., C.Psych.	College Member
	Mary Stewart, Ph.D., C.Psych.	College Member
	Carolee Orme, Ph.D., C.Psych.	College Member
	Abby Goldstein, Ph.D., C.Psych.	Academic Member of Council

College Staff Support	Lesia Mackanyn	Director, Registration
	Myra Veluz	Senior Registration Assistant
	Sulmaz Ghoraishi	Administrative Assistant: Registration
	Fiona McCann	Administrative Assistant: Registration

Meetings The Registration Committee held a total of 17 meetings in this fiscal year. The Committee met in plenary session for the consideration of broader issues, including the preparation of recommendations to Council on registration policy. Plenary sessions were held on 5 occasions. The Committee met in panel sessions for the review of individual cases. Panel A and Panel B each met 6 times.

Results of Plenary Deliberations The Committee continued to review and consult on the progress of the Registration Subcommittee's work on identifying the criteria for registration, based upon the wording of the proposed changes to the Registration Regulation. Work on revising the template for submission of supervised member's retraining plans was completed; work on developing a similar template for autonomous practice members who wish to add a practice area or client group is in progress.

Panel Deliberations All cases referred by the Registrar to the Registration Committee require thorough preliminary staff review with multiple interactions between the applicant and staff. More than half of the cases require multiple reviews by a panel of the Registration Committee during the period of supervised practice or for approval for an oral examination. In some instances, where the decision is not favorable to the applicant, appeals can be made to the Health Professions Appeal and Review Board (HPARB). Decisions from HPARB have provided direction to each panel in rendering more detailed orders, communicated in a manner consistent with the provisions of RHPA.

Summary of Registration Activities For 2012-2013

Applications Received by the College: June 1, 2012 to May 31, 2013

Applications for a certificate authorizing supervised practice:

Title	Academic Credentials from Ontario Universities	Academic Credentials from Universities elsewhere in Canada	Academic Credentials from Universities in the U.S.	International Academic Credentials other than the U.S.	Total
Psychological Associate	19	13	15	13	60
Psychologist	65	7	22	7	101
Total	84	20	37	20	161

Applications for a certificate authorizing interim autonomous practice:

Canadian Jurisdiction									USA	Total
Title	AB	BC	MB	NB	NF	NS	QC	SK		
Psychological Associate	0	0	0	0	0	0	0	0	0	0
Psychologist	6	1	3	2	1	1	23	1	1	*39
Total	6	1	3	2	1	1	23	1	1	39

* 14 of these applicants presented with a masters level degree

Certificates of Registration Issued by the College: June 1, 2012 to May 31, 2013**Certificates Authorizing Supervised Practice Issued: June 1, 2012 to May 31, 2013**

Title	Academic Credentials from Ontario Universities	Academic Credentials from Universities elsewhere in Canada	Academic Credentials from Universities in the U.S.	International Academic Credentials other than the U.S.	Total
Psychological Associate	18	3	9	4	34
Psychologist	71	6	23	7	107
Total	89	9	32	11	141

Certificates Authorizing Interim Autonomous Practice Issued: June 1, 2012 to May 31, 2013

Title	Academic Credentials from Ontario Universities	Academic Credentials from Universities elsewhere in Canada	Academic Credentials from Universities in the U.S.	International Academic Credentials other than the U.S.	Total
Psychological Associate	0	0	0	0	0
Psychologist	0	0	1	0	1
Total	0	0	1	0	1

Certificates Authorizing Autonomous Practice Issued: June 1, 2012 to May 31, 2013

Title	Academic Credentials from Ontario Universities	Academic Credentials from Universities elsewhere in Canada	Academic Credentials from Universities in the U.S.	International Academic Credentials other than the U.S.	Total
Psychological Associate	13	6	6	4	29
Psychologist	101	45	22	7	175
Total	114	51	28	11	204

College Examinations: Comparisons by Year

Examination for Professional Practice in Psychology

	2005 - 06	2006 - 07	2007 - 08	2008 - 09	2009 - 10	2010 - 11	2011-12	2012-13
Applications received by the College and submitted to the Professional Examination Service (PES)	148	138	114	135	117	113	132	203
Scores received from PES	154	132	118	125	114	116	126	179

Jurisprudence & Ethics Examination

Examination Session	Number of candidates 2005 - 2006	Number of candidates 2006 - 2007	Number of candidates 2007 - 2008	Number of candidates 2008 - 2009	Number of candidates 2009 - 2010	Number of candidates 2010 - 2011	Number of candidates 2011 - 2012	Number of candidates 2012 - 2013
Fall Examination	50	61	58	70	63	68	66	79
Spring Examination	71	87	81	87	69	83	113	90
Total for the year	121	148	139	157	132	151	179	169

Oral Examinations

Examination Session	Number of Candidates 2005	Number of Candidates 2006	Number of Candidates 2007	Number of Candidates 2008	Number of Candidates 2009	Number of Candidates 2010	Number of candidates 2011	Number of candidates 2012
June Examinations	58	64	61	-	59	39	39	47
December Examinations	77	64	61	61	72	50	55	85
May Examinations			45					
Total for the year	135	128	167	61	131	89	94	132

Registration Interviews: June 1, 2012 to May 31, 2013

(these include mobility, term/condition/limitation, or change of area)

Title	2005 - 2006	2006 - 2007	2007 - 2008	2008 - 2009	2009 - 2010	2010 - 2011	2011-2012	2012-2013
Psychological Associate	2	2	4	5	4	10	0	4
Psychologist	7	13	13	8	10	2	2	11
Total for the year	9	15	17	13	14	12	2	15

N.B. in 2011-2012 CPO no longer conducting interviews for Canadian mobility applicants.**Applications Refused: June 1, 2012 to May 31, 2013**

(Reviewed = referred to Registration Committee for detailed review)

Title	Academic Credentials from Ontario Universities		Academic Credentials from Universities elsewhere in Canada		Academic Credentials from Universities in the U.S.		International Academic Credentials other than the U.S.		Total	
	Reviewed	Refused	Reviewed	Refused	Reviewed	Refused	Reviewed	Refused	Reviewed	Refused
Psychological Associate	2	1	1	1	2	2	0	0	5	4
Psychologist	1	0	0	0	1	0	0	0	2	0
Total for the year	3	1	1	1	3	2	0	0	7	4

Quality Assurance Committee

Introduction The *Regulated Health Professions Act*, 1991 (RHPA) requires that the College of Psychologists establish a Quality Assurance Program. A Quality Assurance Program is defined as “a program to assure the quality of the practice of the profession and to promote the continuing competence among the members”. The Quality Assurance Committee has the statutory responsibility for the development and implementation of the College’s Quality Assurance Program.

Members The Quality Assurance Committee of the College of Psychologists consists of three members of the Council (one public and two professional), and two professional non-Council members, as well as staff support. Members of the Committee for the year 2012-2013 were:

Ivan McFarlane (Chair)	Public Member
Ruth Berman, Ph.D., C.Psych.	Council Member
Robert Gauthier, M.Sc., M.Ed., C.Psych. Assoc.	Council Member
Arcangelo Caputo, Ph.D., C.Psych.	College Member
Donna Ferguson Psy.D., C.Psych.	College Member

College Staff Support	Rick Morris, Ph.D., C.Psych.	Deputy Registrar/Director, Professional Affairs
	Julie Hahn	Practice Advisor/QA Coordinator

Activities *Review of Quality Assurance Program Components*

The Committee reviewed the processes and documents related to the *Peer Assisted Reviews (PAR)* and the *Self-Assessment Guide and Professional Development Plan (SAG)*. The *Peer Assisted Review* process was fully discussed from the point of initial random member selection to the review of the findings by the QA Committee. The review afforded the Committee an opportunity to obtain a detailed understanding of the process but did not result in any significant changes to the process or the documents/forms currently in use.

Two issues did arise for which the Committee determined that formal policies should be in place:

1. *Selection, for participation in the Peer Assisted Review, of a member who is currently either a member of the QA Committee or the College Council.*

The Committee decided that, given that the QA Committee is responsible for, and reviews, all Review Finding Reports, members of the QA Committee, if selected, would be deferred until their term on the Committee is complete. The Committee felt there was no reason to defer members of Council, if selected, given that the QA process is confidential and separate from other Committee work that may come before it.

2. *Experience as a member of the College required to be selected as the College appointed reviewer.*

The Committee noted that to date no policy was in place as to whether there should be a ‘years since registration’ requirement before a member can be selected as the College appointed review. It was noted that this member leads the review and is responsible for it. It was noted that the College appointed reviewer leads and is responsible for the review which requires knowledge and experience with the Standards of Professional Conduct and how these are integrated into practice. The Committee believes that the member leading the review should be an experienced member and therefore decided that a minimum of five years as an autonomous practice member with the College in Ontario should be a minimum requirement.

The *Self-Assessment Guide and Professional Development Plan (SAG)* process was fully discussed from initial notification of members in February/March to the referral, if necessary, of any non-compliant members to the Investigations, Complaints and Reports Committee (ICRC).

Overall, the Committee was satisfied with the current process, including the reminders to members, and the *SAG* forms. In reviewing the *SAG* form itself, some minor suggestions were made which will be incorporated into the form being revised for distribution to even registration number members, this year.

Self-Assessment Guide and Professional Development Plans

The Committee reviewed the returns of the 2012 *Declarations of Completion* for the *Self Assessment Guide and Professional Development Plans (SAG)* due from the even-registration numbered members. It noted those members whose *Declarations* were outstanding and authorized reminders be sent to them. Through a series of informal (e-mails) and formal (letters) reminders the required *Declaration* was received from all but two of the members required to participate in this component of the Quality Assurance Program this year. A second and final reminder was sent to these members and they were directed to submit their full and complete *SAG*, for Committee review. The Committee reviewed the *Self-Assessment Guide and Professional Development Plans* received from these two members. In both cases, the Committee found that the *SAG*'s were fully completed and done so in some detail. The Committee directed that letters be written to them noting the results of the Committee review and requesting they submit the *Declaration* in a more timely fashion, in future.

Peer Assisted Reviews

The Committee reviewed the findings of the *Peer Assisted Reviews (PAR)* completed to date in the 2012-2013 year. There was also review and discussion of the feedback surveys submitted by the reviewers and the members reviewed. Overall, the reviews were positive, consistent with previous *PAR*'s undertaken. There were no specific comments or concerns noted by the reviewers regarding the practices reviewed. As has been the case with past reviews, most members reviewed noted that the process, although stressful, was generally a positive and constructive experience.

One of the reviews was of a member whose practice is in I/O. The report suggested that the current review format seemed more appropriate for a clinical practice than an I/O practice. The Committee suggested that the incoming QA Committee undertake to review the *PAR* process as well as the *SAG* with the intent of making them both more I/O relevant and appropriate.

Member Education on Spouse Abuse/Domestic Violence

The Committee discussed the online Spousal Abuse/Domestic Violence education course available through the *Centre for Research & Education on Violence Against Women & Children*. One Committee member had completed the first module of this program and reported that it was impressive with many pdf's available to download. It was noted that this will be the subject of part of the Barbara Wand Seminar which will provide a wide audience of members with the opportunity to come to know about it.

Quality Assurance Regulation Amendments

The Committee was pleased that the QA Regulation amendments were submitted to the Ministry of Health and Long-Term Care. Over the course of the year, adjustments or revisions were made to the proposed regulation as discussions with the Ministry continued. Specifically, the sections of the Regulation pertaining to selection of members for the *Peer Assisted Review* and the requirements for Continuing Professional Development and Mandatory Education were significantly simplified. Rather than being detailed in the Regulation, the revisions authorize the QA Committee to determine the necessary requirements. The proposed Regulation, with a compilation of these changes, was distributed to the membership for consultation just following the end of the term of the current QA Committee.

Fitness to Practice Committee

Introduction The role of the Fitness to Practice Committee is to conduct hearings in matters referred by the Inquiries, Complaints and Reports Committee concerning the alleged incapacity of a member. The Committee is also responsible for hearing applications for reinstatement by members whose certificate of registration was revoked following incapacity proceedings.

Members The Fitness to Practice Committee of the College of Psychologists consisted of three members of the Council (one public and two professional) and two professional, non-Council members. Members of the Committee for the year 2012-2013 were as follows:

Clarissa Bush, Ph.D., C.Psych.	Chair	Council
Ruth Berman, Ph.D., C.Psych.		Council
Allyson Harrison, Ph.D., C.Psych.		Council
Leah Stein-Sagi, M.A., C.Psych.Assoc.		College
Ethel Teitelbaum		Council, Public Member

College Staff Support	Barry Gang, MBA, Dip.C.S., C.Psych.Assoc.	Director, Investigations and Hearings
	Jean-Michel Trussart	Administrative Assistant: Investigations and Hearings
	Indira Darshanand	Administrative Assistant: Investigations and Hearings

Activities The Committee did not receive any referrals or conduct any hearings this year.

Client Relations Committee

Introduction Section 84 of the *Procedural Code of the Regulated Health Professions Act, 1991 (RHPA)* requires the College of Psychologists to have a Client Relations Committee whose mandate is to enhance relations between members and their clients. The Code outlines some specific responsibilities for the Committee with respect to sexual abuse prevention while allowing the Committee to address a broader spectrum of client-member relations.

Members The Client Relations Committee consists of four members of Council (two public and two professional) and two professional, non-Council members, as well as staff support. Members of the Committee for the fiscal year 2012-2013 were as follows:

Abby Goldstein, Ph.D., C.Psych. (Chair)	Council Member
Mustaq Kahn, Ph.D., C.Psych. Chair,	Council Member
Valdo Lopo, M.A., C.Psych.	College Member
Agnieszka Gajdzis, M.A., C.Psych.Assoc.	College Member
Judy Cohen	Public Member
Peter McKeegney	Public Member

College Staff Support Rick Morris, Ph.D., C.Psych. Deputy Registrar/Director, Professional Affairs
Julie Hahn Practice Advisor/QA Coordinator

Activities College Policy Review

The Committee reviewed the Policy Review Schedule as one of the roles of the Committee is to monitor the development and maintenance of the College policies. The Committee's role is not to revise policies but rather to ensure that the policies are reviewed on a timely, scheduled basis by the appropriate Committee. The Committees were notified of the policies needing review and the Client Relations Committee monitored the progress of reviews over the year culminating in presentation to Council for approval of revisions.

Funding for Therapy and Counselling:

The Committee discussed the Funding for Therapy and Counselling Program and how it has been used since its inception with the passing of the *Regulated Health Professions Act* in 1994. Currently, there is one individual receiving funding for therapy under the program. One new application was reviewed with the Committee determining that the individual was eligible for funding. Two other individuals have been deemed eligible by previous Client Relations Committees and notified of their eligibility. As yet, they have not accessed the fund.

Delegation of the Controlled Act of Psychotherapy

The College Council directed that: *The Client Relations Committee will take on the task of gathering data for the Council to make a decision on the issue of permitting delegation of the new Controlled Act of Psychotherapy.*

The Committee reviewed some of the issues related to delegation of the controlled act of psychotherapy recognizing this would not be relevant until proclamation of the amendments to the *Regulated Health Professions Act (RHPA)* which would make the provision of psychotherapy a restricted activity.

The RHPA establishes a mechanism by which individuals authorized to perform a controlled act may delegate this to a provider who is not otherwise permitted to perform the controlled act. The Committee considered the College position with respect to the controlled act of 'communication of a diagnosis' noting that the College does not permit this to be delegated in any circumstance.

The College position has been that members may not delegate nor accept delegation of authorized acts.

The Committee discussed a number of policy questions related to Delegation and/or Supervision of the controlled act of psychotherapy. In considering these policy issues it was noted that the other health regulatory colleges whose members will be authorized to perform the new controlled act relating to psychotherapy have decided to prohibit delegation of this controlled act.

Specifically, the Committee discussed whether members of the College, who are competent to perform the future controlled act respecting psychotherapy, should be permitted to delegate performance of the new controlled act. If so, should the delegation be permitted to other regulated health professionals who are not authorized to perform the controlled act or unregulated providers? In addition, the Committee began to consider whether members should be permitted to continue to supervise non-members in psychotherapy once this activity becomes an authorized act.

The general feeling of Committee members was that if an individual wished to provide psychotherapy they should take advantage of the opportunity available to them to become registered with the new College of Psychotherapists and Registered Mental Health Therapists. It was seen to be important to consider the message the College would be giving if an individual was able to avoid regulation by a delegation agreement. In this regard it was noted that it is the responsibility of the College to vet members for their competency to practice psychology, which may include psychotherapy. The process of delegation would appear to pass the responsibility for such evaluation of competence of an individual's ability to provide psychotherapy onto a member. There was concern that the College should maintain the role as evaluator of competence.

Overall, the Committee suggested that since the College doesn't permit delegation of controlled acts at present, this should be considered the 'default' position with any change requiring significant reasons for the change. The Committee will continue this discussion and noted a desire to engage in a consultation with the membership around this issue.

Public Education

The Client Relations Committee was asked to explore some methods of public education regarding the role of the College and the practice of psychology. It was reported to the Committee that, in acknowledging Psychology Month, the College had recently placed print ads in the Toronto Star, as well as online ads in the Globe and Mail, the Ottawa Citizen and Le Droit. As part of this discussion, the Committee reviewed public education information from other Colleges and the work they have done or are doing to assist the public to be aware of the College and the profession. It was suggested that further study and additional resources may be required to further the development of College public education endeavors.

Inquiries, Complaints and Reports Committee

Introduction

The Inquiries, Complaints and Reports Committee (ICRC) is responsible for the investigation of complaints, as well as the approval and disposition of Registrar's Investigations, with respect to the conduct and competence of members. It is also responsible for inquiries into whether or not a member is incapacitated. As required by statute, every matter is considered by a panel of the Committee comprised of two professional members of the Committee and one member of the Committee appointed to the College by the Lieutenant Governor in Council. After the panel considers all of the relevant information in a matter, it renders a decision to the parties. Except when referring a matter to the Fitness to Practice or Discipline Committees, the Committee provides the parties with written reasons for its decision.

If either party to a complaint is dissatisfied with the adequacy of the Committee's investigation or believes the decision reached is unreasonable, he or she can request a review by the Health Professions Appeal and Review Board (HPARB). The HPARB is an adjudicative tribunal under the Regulated Health Professions Act, 1991 (RHPA). Through reviews, the HPARB monitors the activities of the ICRC to ensure it fulfills its duties in the public interest and as mandated by legislation.

Members

Professional- Council

Allyson Harrison, Ph.D., C.Psych. - Chair
 Peter Farvolden, Ph.D., C.Psych.
 Mustaq Khan, Ph.D., C.Psych.
 Milan Pomichalek, Ph.D., C.Psych.

Professional

Janice Currie, Ph.D., C.Psych.
 David Duncan, Ph.D., C.Psych.
 Tim Hill, M.A., C.Psych.Assoc.
 Lynn A. Stewart, Ph.D., C.Psych.
 Glenn Webster, M.Ed., C.Psych.Assoc.

Public Members

Judy Cohen
 Ivan McFarlane
 Ethel Teitelbaum

College Staff Support

Barry Gang, MBA, Dip.C.S., C.Psych.Assoc.
 Grant Daley
 Mona McTague
 Lee-Ann Siu
 Zimra Yetnikoff
 Jean-Michel Trussart
 Indira Darshanand

Director: Investigations and Hearings
 Case Manager: Investigations and Resolutions
 Case Manager: Investigations and Resolutions
 Case Manager: Investigations and Resolutions
 Case Manager: Investigations and Resolutions
 Administrative Assistant: Investigations and Hearings
 Administrative Assistant: Investigations and Hearings

ActivitiesInvestigations and Resolutions

During the 2012-2013 fiscal year the College received 115 informal reports of concern about members' practices which were resolved without the need for investigation. The College initiated the investigation of 76 formal complaints and 7 Registrar's Investigations.

These investigations relate to the following services:

Investigations initiated, listed by nature of service June 1, 2012-May 31, 2013

Administration	1
Capacity Assessment	2
Consultation	1
Corrections Assessment	2
Custody & Access / Child Welfare Assessment	7
Educational Assessment	8
Industrial / Occupational Assessment	2
Neuropsychological Assessment	2
Not Related to Psychological Services	9
Other Psychological Assessment	4
Psychotherapy / Counseling	20
Rehabilitation / Insurance Assessment	20
Supervision	4
Teaching / Training	1

Total: 83

**Dispositions
Reached During
the Year**

During the 2012-13 fiscal year, the ICRC disposed of 71 cases. Although each case reflected investigation of more than one issue, the following dispositions represented the most significant disposition made within each case:

Administrative Withdrawal	8
Other – Advice	16
Other - Take no Further Action	21
Other - Oral Caution	2
Other - Oral Caution and Undertakings	1
Other - Written Caution	11
Other - Written Caution and Undertakings	3
Referral to the Discipline Committee	4
Take No Action, if Complaint Frivolous, Vexatious, Made in Bad Faith, Moot or otherwise an Abuse of Process	5

Total: 71

Review by the Health Professions Appeal and Review Board (HPARB) of 12 Decisions was requested by complainants and/ or members. HPARB issued 11 Decisions, including those for reviews requested in previous years, all confirming the College's Decisions. It also gave notice it would not proceed with 1 matter and granted 1 request to withdraw a request for review.

Discipline Committee

Introduction The Discipline Committee conducts hearings into allegations of misconduct and/or incompetence, referred by the Inquiries, Complaints and Reports Committee. The Committee is also responsible for holding hearings of applications for the reinstatement of a certificate of registration which has been revoked as a result of a disciplinary proceeding.

Members

Council:

Robert Gauthier, M.Sc., M.Ed., C.Psych.Assoc.(Chair)
 Ruth Berman, Ph.D., C.Psych.
 Peter Farvolden, Ph.D., C.Psych.
 Abby Goldstein, Ph.D., C.Psych.
 Allyson Harrison, Ph.D., C.Psych.
 Mustaq Khan, Ph.D., C.Psych.
 Jane Ledingham, Ph.D., C.Psych.
 Lise Mercier, Ph.D., C.Psych.
 Milan Pomichalek, Ph.D., C.Psych.
 Glenn Webster, M.Ed., C.Psych.

Public Members:

Judy Cohen
 Vincent Lacroix
 Ivan McFarlane
 Peter McKegney
 Ethel Teitelbaum

College:

Mary Bradley, M.A.Sc., C.Psych.Assoc.
 Clarissa Bush, Ph.D., C.Psych.
 Jan Heney, Ph.D., C.Psych..
 Nina Josefowitz, Ph.D., C.Psych.
 Maggie Mamen, Ph.D., C.Psych.
 Mary Ann Mountain Ph.D., C.Psych.
 Pamela Wilansky-Traynor, Ph.D., C.Psych.

Staff Support

Barry Gang, MBA, Dip.C.S., C.Psych.Assoc. Director: Investigations and Hearings
 Jean-Michel Trussart, Indira Darshanand Administrative Assistants: Investigations and Hearings

Matters before the Committee

The Committee held hearings of allegations of Professional Misconduct against four members. Information about each of the hearings is available on the public portion of the College Register and can be accessed by following these links:

Vincent Lo, Ph.D. C. Psych.

https://members.cpo.on.ca/public_register/show/2238

Gregory Carter, M.A. C. Psych. Assoc.

https://members.cpo.on.ca/public_register/show/20092

Christina Papadapoulis, Dip. C.S., C. Psych. Assoc.

https://members.cpo.on.ca/public_register/show/19048

Roy Bernard Raghunan, Ph.D., C. Psych.

https://members.cpo.on.ca/public_register/show/1241

THE COLLEGE OF PSYCHOLOGISTS OF ONTARIO
REPORT OF THE INDEPENDENT AUDITOR ON SUMMARY FINANCIAL STATEMENT

TO THE MEMBERS OF THE COUNCIL OF THE THE COLLEGE OF PSYCHOLOGISTS OF ONTARIO

The accompanying summary financial statements of The College of Psychologists of Ontario (the "College"), which comprise the summary statement of financial position as at May 31, 2013, and the summary statement of operations for the year then ended, are derived from the audited financial statements of the College for the year ended May 31, 2013. We expressed an unmodified audit opinion on those financial statements in our report dated October 4, 2013.

The summary financial statements do not contain all the disclosures required by Canadian accounting standards for not-for-profit organizations. Reading the summary financial statements therefore, is not a substitute for reading the audited financial statements of the College.

Management's Responsibility for the Summary Financial Statements

Management is responsible for the preparation of a summary of the audited financial statements in accordance with Canadian accounting standards for not-for-profit organizations.

Auditor's Responsibility

Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with Canadian Auditing Standard (CAS) 810, "Engagements to Report on Summary Financial Statements".

Opinion

In our opinion, the summary financial statements derived from the audited financial statements of the College for the year ended May 31, 2013 are a fair summary of those financial statements, in accordance with Canadian accounting standards for not-for-profit organizations.

Clarke Derming LLP

CHARTERED ACCOUNTANTS
 Licensed Public Accountants

Toronto, Ontario
 October 4, 2013

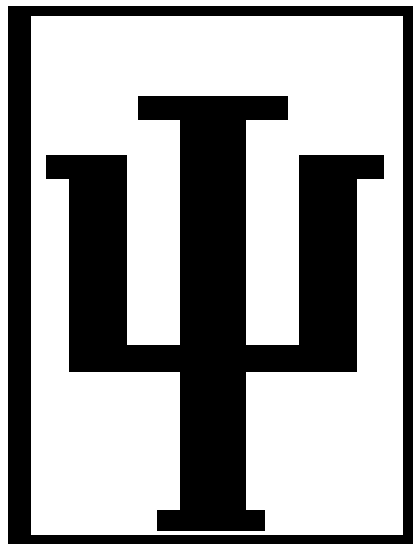
SUMMARY STATEMENT OF FINANCIAL POSITION
AS AT MAY 31, 2013

	2013	2012
ASSETS		
Current assets		
Cash and equivalents	\$ 2,480,639	\$ 3,759,062
Prepaid expenses and sundry receivables	27,568	35,776
Investments - short term	4,578,654	2,409,891
	7,086,861	6,204,729
Investments - long term	318,278	579,662
Property and equipment	237,312	254,107
	7,642,451	7,038,498
LIABILITIES		
Current liabilities		
Accounts payable and accrued liabilities	295,094	199,435
Registration fees received in advance	2,378,646	2,251,523
	2,673,740	2,450,958
NET ASSETS		
Invested in capital assets	237,312	254,107
Internally restricted reserve funds	2,862,303	2,862,303
Unrestricted	1,869,096	1,471,130
	4,968,711	4,587,540
	7,642,451	7,038,498

SUMMARY STATEMENT OF OPERATIONS
YEAR ENDED MAY 31, 2013

Revenues		
Registration fees	2,884,121	2,770,275
Examination fees	154,410	119,370
Interest and miscellaneous income	105,152	96,428
	3,143,683	2,986,073
Expenses		
Administration	1,975,410	2,043,076
Professional services	91,505	106,010
Investigations, hearings and resolutions	245,284	217,111
Examination and seminar costs	224,787	158,105
Governance	96,769	77,423
Registration	43,860	52,564
Professional organizations	25,104	26,855
Communication, education and training	44,554	66,378
Quality assurance	15,239	24,902
	2,762,512	2,772,424
Excess of revenues over expenses for the year	\$ 381,171	\$ 213,649

THE COLLEGE OF PSYCHOLOGISTS OF ONTARIO
L'Ordre des psychologues de L'Ontario



**The College Of Psychologists Of Ontario
110 Eglinton Avenue West, Suite 500
Toronto, Ontario M4R 1A3**

Tel: (416) 961-8817 · (800) 489-8388 · Fax: (416) 961-2635
e-mail: cpo@cpo.on.ca web page: www.cpo.on.ca